# verona

## 90 Day Limited Warranty

### THANK YOU FOR CHOOSING A VERONA APPLIANCE FOR YOUR HOME

The warranty applies exclusively to Verona appliances; specifically, 12" cooktops - gas & electric. The warranty is applicable toward products sold as new, to the original owner, by a Verona authorized distributor or retailer and installed within the United States. EuroChef USA will cover the costs related to repair or replacement of component parts which fail or prove defective as to workmanship or materials, including related labor and travel. The warranty begins at date of original purchase.

To obtain warranty service please contact EuroChef USA Customer Service at 631.254.3434 with model #, serial # and date of purchase. Proof of purchase will be requested should warranty service be deemed necessary.

#### **OWNER'S RESPONSIBILITIES:**

- Utilize, and cover the expense of, a licensed appliance installer and/or certified electrician or plumber to insure proper connection and installation.
- Provide normal care and maintenance, including cleaning, as instructed by the Owner's Manual.
- Provide proof of purchase (sales receipt) when requested.
- Make product accessible should service be needed.
- Pay for premium service cost for service outside a servicer's normal business hours, if applicable.
- Pay for the transportation surcharge expense of an authorized technician in the case the product is installed in a remote area where technicians are not reasonably available.
- Pay for service, including labor, parts and travel expenses, when defect lies within the limitation provisions or a non-covered matter.

#### WARRANTY LIMITATION PROVISIONS:

- Product used within a commercial, rental or leased basis.
- Product used in a manner other than what is normal and customary for home use.
- Product installed anywhere other than the United States.
- Repair service by an agency not authorized by EuroChef USA.

#### WARRANTY IS VOID IF:

- Serial plate is defaced.
- Product is altered by user.
- Product is not installed or used in accordance to manufacturer's instructions.
- Product is purchased from a distributor or retailer not authorized by EuroChef USA.

#### ITEMS NOT COVERED:

- Damages which occur during transportation prior to installation.
- Damages that occur during installation.
- Damages which occur due to services carried out by a provider not authorized by EuroChef USA.
- Service to correct installation not in accordance with the provided manual and/or local codes.
- Service to correct improper installation.
- Defects or damage due to improper storage of product.
- Defects, damage or missing parts from product sold in original factory packaging or from displays.
- Cosmetic damage of any kind.
- Normal product maintenance and cleaning.
- Replacement of wear-and-tear parts.
- Loss of consumable items or dish-ware due to malfunction of the appliance.
- Defect or damages arising from the following:
  - Grease or other material build-up due to improper maintenance.
  - Accidental or intentional damage.
  - Alteration, misuse or abuse.
  - Connection to an improper gas or power supply.
  - Use of improper accessories, pans or containers that cause damage to the product.
  - Lack of sufficient ventilation.
  - Scratching due to use.
  - Matters beyond the control of EuroChef USA including fire, flood and other 'Acts of God'.

**EUROCHEF USA SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Because some states do not allow the exclusion or limitation of incidental consequential damages, the above stated limitation may not apply. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.



## www.veronaappliances.com

## WARRANTY REGISTRATION

It is important to complete your product registration as your registration will automatically add you to the EuroChef USA service database should you need to utilize the warranty. Registered owners will only be contacted in the event any safety notifications or recalls are issued for a registered Verona model.

For quick and easy registration of your Verona Appliance, please visit the product registration area of our website:

www.veronaappliances.com/registration-verona

To register by mail, simply complete, detach and mail the below registration form to:

EuroChef USA Attn: Warranty Registration 41 Mercedes Way, Suite 25 Edgewood, NY 11717

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#### 90 DAY LIMITED WARRANTY PRODUCT REGISTRATION FORM

Original Purchaser's Name:	
Address:	Tel: ()
City:	State: Zip:
Model No.:	Serial No.:
Date of Purchase:	
Retailer from which Purchased:	